

September 22, 2005

Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12<sup>th</sup> Street, SW Washington, DC 20554

RE: SUBSCRIBER ACKNOWLEDGEMENT REPORT 9/22/05

WC Docket No. 05-196

## Dear Ms. Dortch:

In accordance with the Public Notice released August 26, 2005, please accept this compliance report on behalf of CordiaIP Corp. As stated in previous correspondence dated September 1, 2005, CordiaIP Corp. commenced its VoIP service offering on June 7, 2005 and the only method of enrollment for our VoIP services is through our website. When subscribers sign up for our VoIP service they encounter a screen disclosing, in plain language, our current 911 dialing capability and the circumstances in which E911 service may not be available. If the potential subscriber fails to affirmatively acknowledge their understanding of the 911 advisory they cannot go on to the next screen to continue their order for our service. After signing up for our service via our website, we ship our subscribers a telephone adapter and the required warning label. This current method of enrollment ensures that we obtain an affirmative acknowledgment to the 911 advisory from 100% of our subscriber base. In addition, we send our subscribers follow-up correspondence which includes additional warning stickers for their use and reminds them that they previously acknowledged their understanding of our 911 dialing capability.

Prior to the commercial launch of our VoIP service in June 2005, we provided service on a trial basis to approximately 45 subscribers. The trial subscriber base is made up of CordiaIP employees and their family members. The trial subscriber base was sent correspondence notifying them of our current 911 dialing capability and the circumstances in which E911 may not be available and requested that the subscriber log onto their accounts prior to September 28, 2005, to acknowledge receipt and understanding of the 911 advisory otherwise their accounts would be disconnected. Included in that correspondence were warning labels to place on or near their telephones.

As of this filing, approximately 90% of the trial subscriber base and 100% of the regular subscriber base have affirmatively acknowledged our 911 dialing capability. CordiaIP is contacting the remaining 12% of the trial subscriber base by telephone urging them to log onto their account to review and acknowledge the 911 advisory so as to avoid disconnection of service.

We anticipate a 100% affirmative response before September 28, 2005 and believe we will not have to disconnect service for any of our subscribers. In the unlikely event that we have to disconnect service, the only affected subscribers will be trial subscribers. Due to the small number of subscribers that we may

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have to disconnect and their classification as a trial subscriber, which means they do not pay for our service and they have alternative telecommunications service at the premises to which VoIP service is provided, it is not cost effective or technically feasible to utilize a "soft" or "warm" disconnect solution

Please let me know if you require any additional information.

Respectfully submitted,

for these subscribers.

Maria A. Abbagnaro General Counsel 914-948-5550 x1054

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